

MEDICAL RESCUE

9 June 2017

Dear Parents

As winter is now upon us and your children are likely to be up on the mountains I thought I would introduce our service to you. Medical Rescue is a specialist pre-hospital medical service that provides the medical teams of doctors, nurses, physiotherapists and EMT's at Coronet Peak, The Remarkables, Treble Cone and Mt Hutt.

The likelihood of your child needing to see us over the winter is actually very low but I would like to tell you a little about what our team will do if your little one does happen to end up in our care.

Medical Rescue and the ski resorts want to make sure all children are looked after as quickly as possible and we will continue to provide care to all children under 13 for free. Please tell your children that if they get hurt while on the mountains that it is ok to go to the patrol/medical room and that the nurse will call you on their behalf.

Kids can often have just minor injuries and a quick check and little reassurance is all that is needed, but sometimes our doctors need to give medication or undertake simple procedures. For this reason we will often need to contact you first.

I can assure you that if there was ever an incident requiring immediate treatment our doctors will not delay and will do whatever is necessary however for injuries that are not so serious (almost all of them) we always prefer to speak with you first.

If your child needs to be transferred to Queenstown or Wanaka for ongoing care, we like to know if you want to have your child assessed at the hospital or by your local GP. Should we not be able to contact you, we will transfer your child to the Lakes District Hospital or if in Wanaka to the Wanaka Medical Centre.

When on the mountains with school, the school have your information and make it available to us, but to help us reach you quickly could I please ask you to take a few minutes tonight to write your cell phone numbers inside your kids helmets. This way the first thing our nurses will do is call you.

Hopefully we won't be calling any of you this season but if we do, I know your child will be in good hands with our team.

Thank you in advance and I wish you all a fun and safe winter.

Sincerely

Glenn

Dr Glenn McKay

Medical Rescue